



VIRB CHATS Fee Schedule & Cancellation Policy 2024

Face-to-Face:

Payment is received immediately before each session via credit or debit card.

Video-Conferencing of Telephone:

An invoice will be sent to the client before the session, and payment must be made upon receipt before the beginning of the counselling session.

Individual counselling (Video-Conferencing, Telephone, or Face-to-Face)	60 mins	\$135.00
Child/Adolescent Individual counselling (Face-to-face is preferable however we can provide Video-Conferencing, Telephone)	60 mins Contract expectations: minimum of 6 sessions, preferably one session per week across 6 weeks. Counsellor will ascertain if there is a need for additional sessions.	\$135.00
Couples counselling Elda: Couples, Married couples, separated couples, Parent/Carer & Child/Adolescent pairs (Video-Conferencing, or Face-to-Face)	75 mins	\$270.00
Couples counselling Justine: Gottman Method Couples, Therapy for romantic couples seeking to improve their relationship (Face-to-Face only)	60 mins	\$230.00

Family counselling: (Face-to-Face)	75 mins	\$270.00
Professional Supervision (Video-Conferencing, Telephone, or Face-to-Face)	60 mins As part of being a member within the VIRB Social Enterprise Eco-System, SWOs and Chaplains have access to professional supervision through CHATS.	\$100.00

CANCELLATION POLICY

It is our goal to provide all our clients with as much availability to see us, as they require. Therefore, we request at least 48 hours' notice from you if you and/or your child/adolescent are unable to attend your session.

Late cancellations of sessions (with less than 48 hours' notice) and failure to attend sessions, may attract a fee as attached, or in some cases up to the full consultation fee will be charged depending upon circumstance (e.g. if the provider has travelled or there are venue hire fees etc) and cancellation history.

Please be advised that this fee cannot be paid by:

- Medicare
- DVA
- Private Health Insurance
- Helping Children with Autism Funding
- Better Start Funding
- My Life My Choice Funding
- School Funding
- Work Cover

CANCELLATION FEES

Late cancellation (less than 48 hours notice)	1 hour appointment	\$67.50
	Family Session	\$59.80
Late cancellation (less than 24 hours notice)	1 hour appointment	\$90.00
	Family session	\$135.00
Failure to attend (without notification)	1 hour appointment	\$101.25
	Family Session	\$180.00
Professional supervision		\$50.00